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2025-2026











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		Contact us or visit our website for more info.					2025			2026		
	COURSE TITLE	SSG's Grant	UTAP	PSEA	EB / Normal / Members (Fees in S\$ excl. GST)	EB / Normal / Members (Fees in S\$ incl. of 9% GST)	ост	NOV	DEC	JAN	FEB	MAR
HR Management	The Employment Act	✓	✓	✓	600	654		11 & 12			10 & 11	
	Competency-Based Interview and Selection	✓		✓	640	697.60			2 & 3			12 & 13
	Handling Employee Grievances and Discipline		√		360 / 390 / 330	392.40 / 425.10 / 359.70	8			14		
Team & People Management	Conducting Performance Discussions Successfully	✓		✓	720	784.80		18 & 19			4 & 5	
	Enhancing Learning and Talent Development with	√		√	420	457.80				14		
	Setting KPIs & Goals for Effective Job Performance		√		390 / 420 / 360	425.10 / 457.80 / 392.40	9			13		
	Coaching for Performance - Develop Your People		√		380 / 410 / 350	414.20 / 446.90 / 381.50			9			11
	Working with Different Personalities		✓		680 / 710 / 650	741.20 / 773.90 / 708.50		6 & 7			3 & 4	
Leadership	Essential Supervisory Skills	√	√	√	410	446.90	14			20		
	Essential Management Skills		√		680 / 710 / 650	741.20 / 773.90 / 708.50			11 & 12			10 & 11
	Developing & Coaching Teams for High Performance	√		√	720	784.80		12 & 13			11 & 12	
	Leading Your Team Strategically: KPIs & Goals Setting	√		√	720	784.80			18 & 19			24 & 25
	Leading Across Culture				390 / 420 / 360	425.10 / 457.80 / 392.40						
	Lead with Questions				390 / 420 / 360	425.10 / 457.80 / 392.40	3			20		
	Facilitate to Engage				390 / 420 / 360	425.10 / 457.80 / 392.40						
Professional Development	Time and Stress Management Skills		✓		360 / 390 / 330	392.40 / 425.10 / 359.70	8			13		
	Problem Solving & Decision Making		✓		390 / 420 / 360	425.10 / 457.80 / 392.40	2				24	
	Develop Your Assertiveness		√		390 / 420 / 360	425.10 / 457.80 / 392.40			10			5
	Growing as a Professional – Managing Own Performance & Professional Development	√	√	√	370	403.20	16			27		
	Business Presentation Skills with Generative Al	✓	✓	✓	690	752.10		6 & 7		29 & 30		
	Influence & Persuade with Impact		√		410 / 440 / 380	446.90 / 479.60 / 414.20	7			21		
	Smart HR: Leveraging Generative AI for Admin Tasks				450 / 480 / 420	493.20 / 523.20 / 463.20			2			
	Professional & Effective Presentations		✓		660 / 690 / 630	719.40 / 752.10 / 686.70			9 & 10			11 & 12
Office Management / Finance	Essential Skills for Professional Administrators		√		570 / 600 / 540	621.30 / 654.00 / 588.60		4 & 5			24 & 25	
	Advanced Skills for Administrative Professionals	✓	✓	✓	380	414.20	28		17		6	
	Office Management Skills for Admin Professionals	✓	√	✓	360	392.40	9	25			27	
	Finance for Non-Financial Professionals		✓		660 / 690 / 630	719.40 / 752.10 / 686.70		13 & 14		15 & 16		
Communication / Customer Service	Effective Email Writing with Generative AI	✓	✓	✓	370	403.30	15			22		
	Essential Writing Skills for the Workplace				610 / 640 / 580	664.90 / 697.60 / 632.20		18 & 19			25 & 26	
	Effective Minutes Writing		✓		380 / 410 / 350	414.20 / 446.90 / 381.50			2			4
	Grammar and ChatGPT for Effective Business Writing				360 / 390 / 330	392.40 / 425.10 / 359.70		28			6	
	Effective Workplace Communication		✓		360 / 390 / 330	392.40 / 425.10 / 359.70	28			23		
	Business Writing - Reports & Proposals		✓		680 / 710 / 650	741.20 / 773.90 / 708.50		26 & 27			3 & 4	
	Telephone Etiquette & Techniques on Handling Difficult Callers		√		360 / 390 / 330	392.40 / 425.10 / 359.70			16			13
	Mastering Customer Service Excellence				370 / 400 / 340	403.30 / 436.00 / 370.60		14			25	



TRAINING CALENDAR 2025-2026

In-House Customisation

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- Cost-effectiveness
- Contextualisation to company's specific needs
- Team cohesion & consistency
- On-demand scheduling

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 training programmes. Please
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Legend

- SkillsFuture Singapore (SSG)
 Grant
- Union Training Assistance Programme (UTAP)
- Post-Secondary Education Account (PSEA)

Information is correct at time of printing.

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